

What Makes a Great Long-Term Shop Employee

It takes more than technical skills to make a great technician, and it takes more than people skills to make a great service writer. They must also be great employees. Here are a few traits that you should screen for in any new shop hire.

Repair Shop Websites now offers a hiring assessment survey that can help your shop determine whether an applicant is a good fit for your repair shop.

Contact us to learn more!



Dependable

Dependable workers have a strong work ethic, and follow through on their commitments. They don't leave their work for others to complete, and they take personal pride in their reliability.



Positive

In tough times, your employees should work hard to lift each other up – not drag teammates down with complaints and frustration. This negative feedback loop can keep productivity low for weeks or months.



Motivated by Success

The best employees don't need a manager to motivate them towards success – they're self-motivated. They meet their goals, stay up-to-date on their craft, and make the changes required to find continued success.



Good Cultural Fit

Whatever the culture of your shop, great employees fit the culture and seek to become part of the team. They share in the success and failure of the team, and work to help improve the team's overall results.



Principled

Above all, great employees value their integrity and reputation. They will not cheat a teammate, a shop, or any customer that walks through your business doors, and they will not tolerate working with anyone that does.



<http://www.repairshopwebsites.com>



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