

Five Traits All of Your Shop Employees Should Have

Every shop is seeking outstanding employees, but this job market makes it nearly impossible to hire perfect candidates. However, there are things you should never compromise on when hiring. Here are five of them.



Respect

Regardless of how experienced an employee is, they have to respect their co-workers and shop customers. A lack of respect will create a lot of drama that busy shops can ill afford - it's hard to like someone who doesn't respect you.



Dedication

An employee doesn't need a wealth of experience to be valuable to your shop. But if they aren't dedicated to professional growth, they'll become less valuable over time, not more.



Integrity

Your employees will be around tens of thousands of dollars worth of equipment, along with cash and credit card numbers. Whether staff is telling you about work performed, customer complaints or co-worker disputes, you'll constantly be in a position where you have to trust the word of your employees.

A lack of integrity on the part of any employee can be lethal to your profitability, your reputation, and ultimately, your business.



Safety

Employees who don't value safety put themselves in danger – along with your staff, or even a customer who leaves with a dangerously repaired car. In addition to ethical concerns, the resulting lawsuits can put you out of business.



Fit

Each shop has a different culture and different values – and if an employee doesn't fit in, they won't develop the camaraderie or share the goals necessary for mutual success.

Only 30% of US employees strongly agree that their fellow employees are committed to doing quality work.

Gallup State of the American Workplace, 2017

