



*Visual Inspection Plus:  
Tutorial on How to Use the Application*

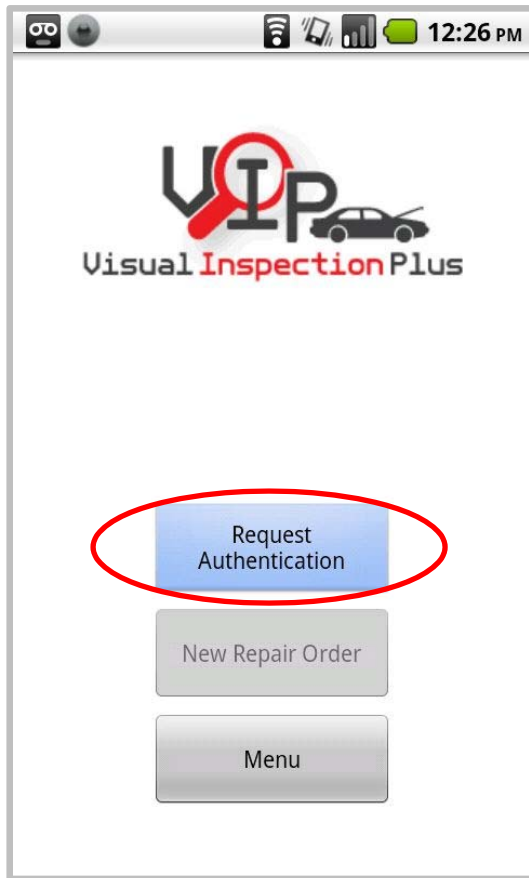
# *Key Steps to Use Mobile Application*

1. Select “New Repair Order.”
2. Take picture of RO number or type RO number.
3. Select a repair type.
4. Take up to 10 photos of the customer’s vehicle. (Average number of photos taken per customer is 2.5.)
5. Press “Send.”

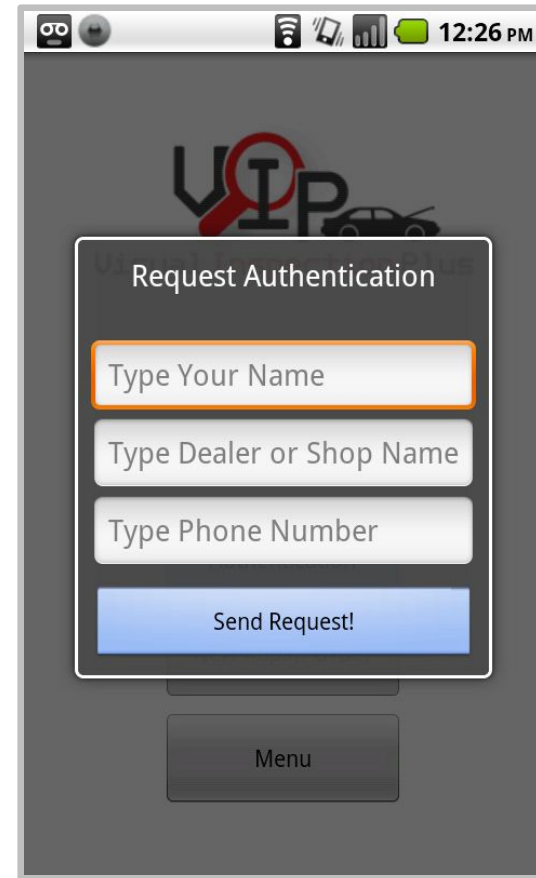
**Finished. Visual Inspection Plus takes care of everything else!**

# Getting Started: Request Authentication

Select “Request Authentication” Button

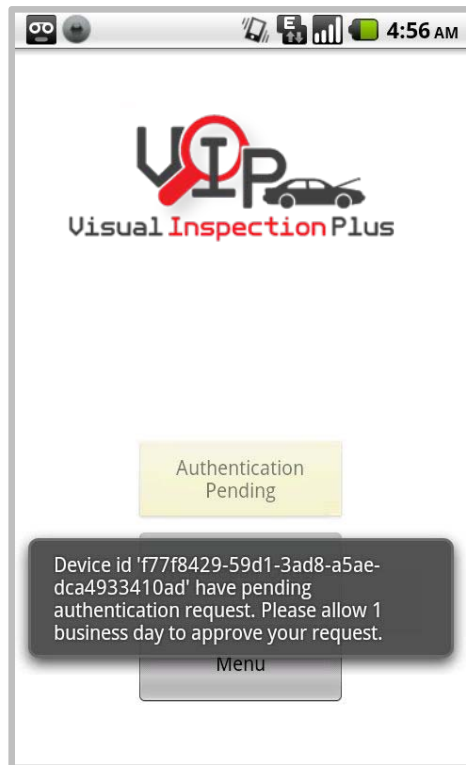


Complete Fields and Select “Send Request!”

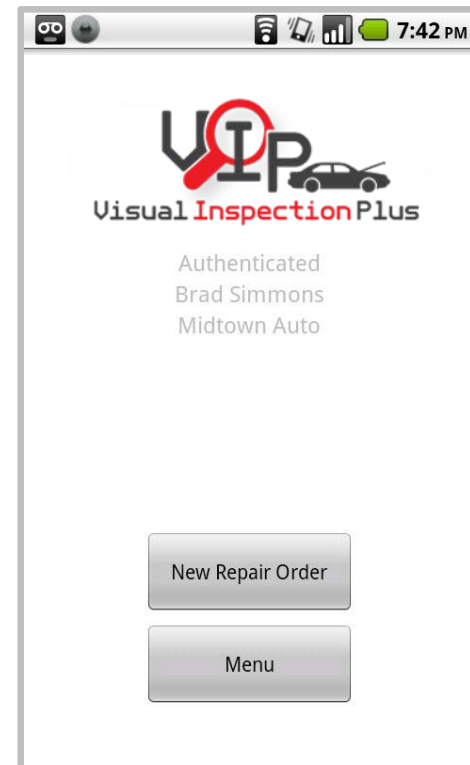


# Getting Started: Receive Approval

- ✓ Visual Inspection Plus approves requests within 1 business day.
- ✓ The approval will occur automatically and does not require additional effort by the user.

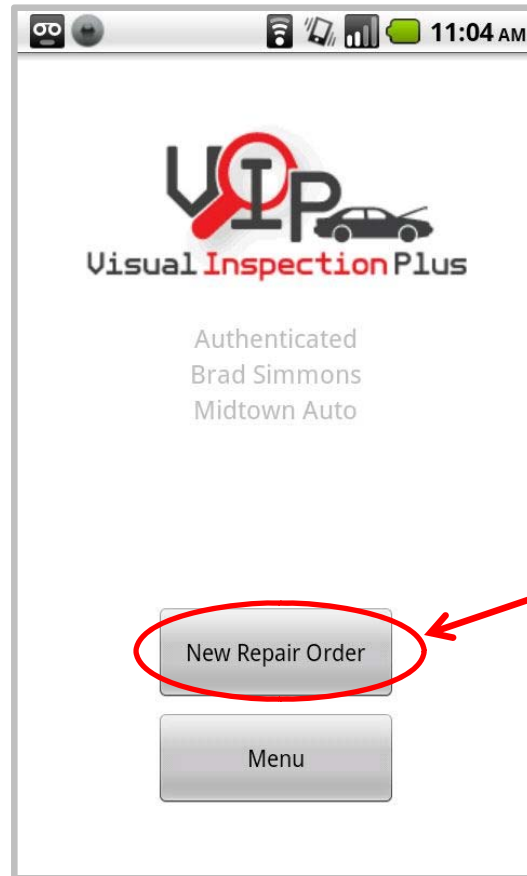


Approval  

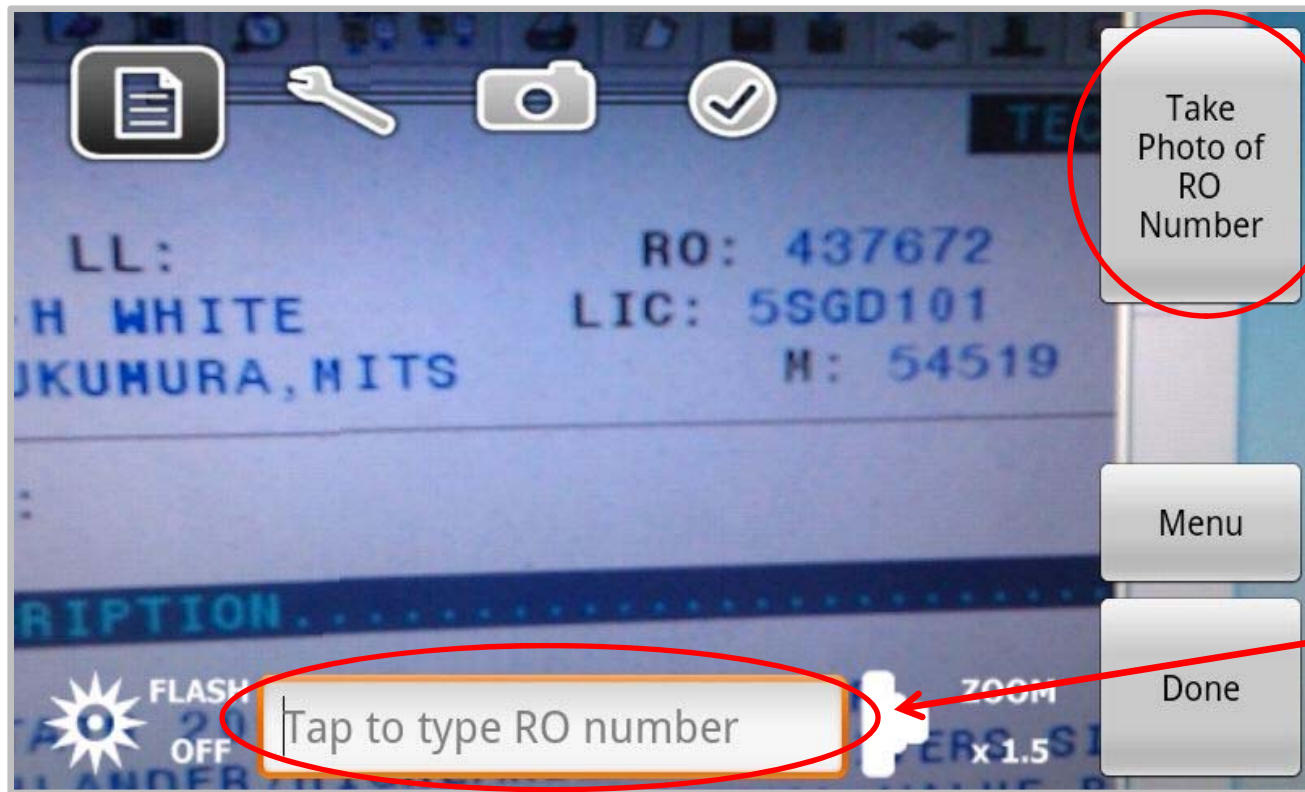



# Step #1: Select “New Repair Order”

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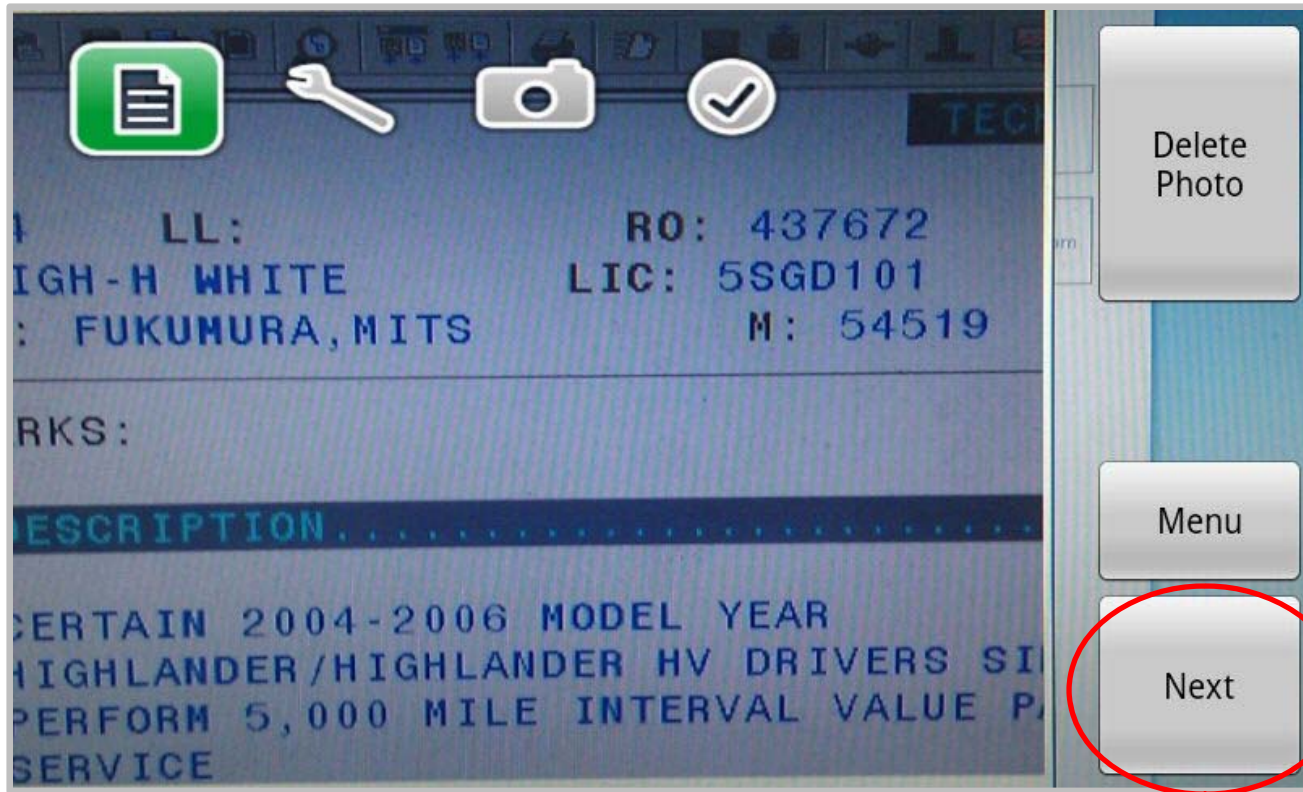


## Step #2: Take Photo of RO Number OR Type RO Number



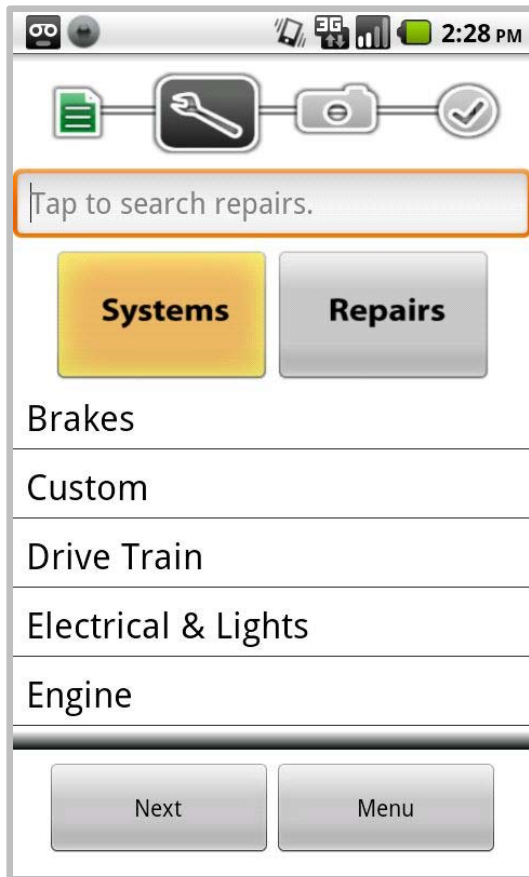
Choose one or the other. You cannot do both.

## Step #2: Select “Next”

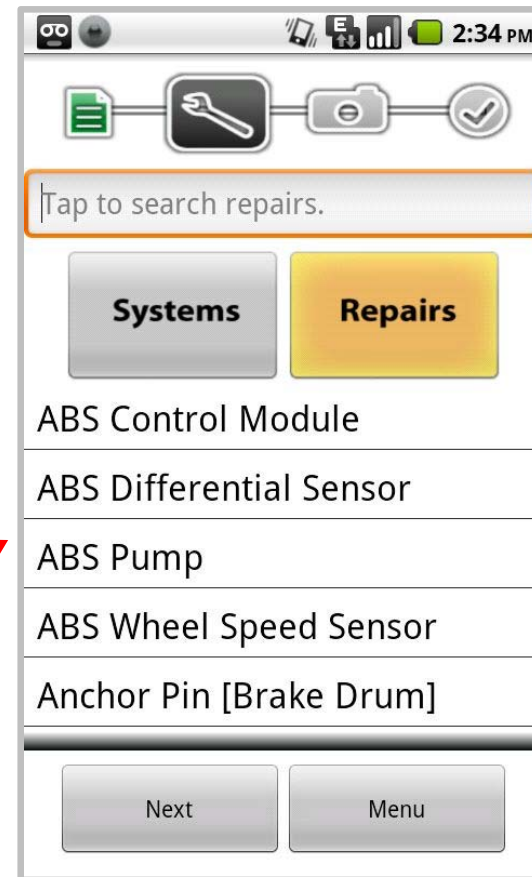


# Step #3: Select Repair Type

Select Vehicle System



Select Repair Type



## Step #4: Take Photos of Customer Vehicle

- ✓ Note: Wait one second after pressing “Take Photo” to allow auto-focus feature to work properly.

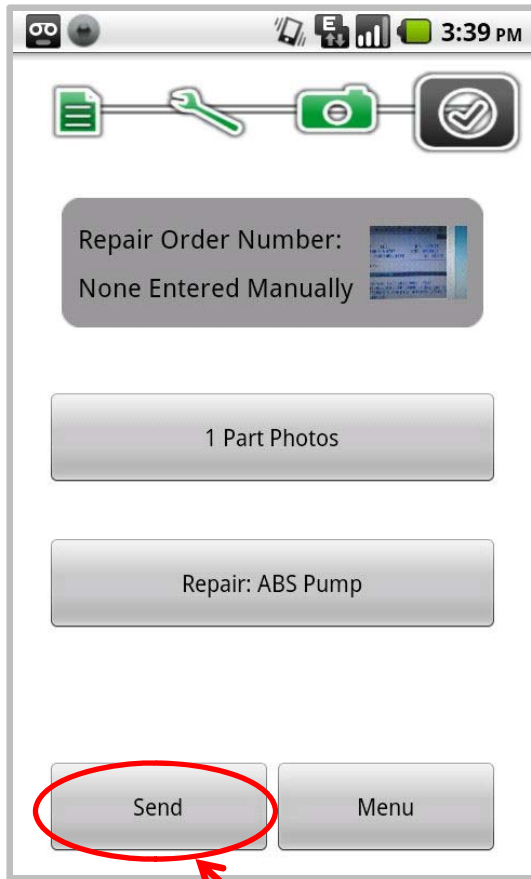


## Step #4: Select “Next” If Finished Taking Photos

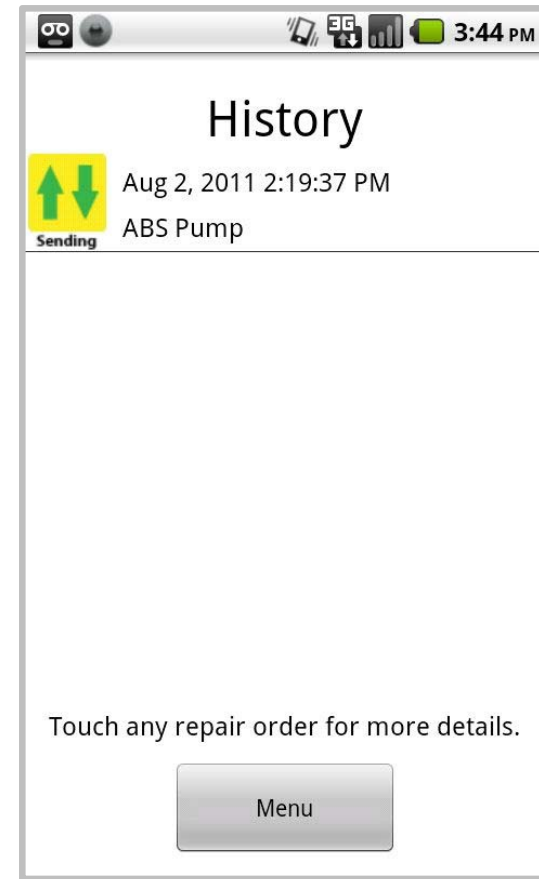
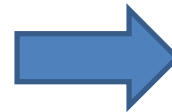
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# Step #5: Review the Information and Press “Send”



Automatic Upload



# Finished! We Take Care of Everything Else.

- ✓ Photos will be uploaded to your web site within 10 minutes.
- ✓ Photos will be automatically shown alongside our expert illustrations to provide context for the customer.


**GET A QUICK QUOTE**


First Name:

Last Name:

Phone Number:

Email:

Nissan Model:  

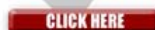



## Check Your Vehicle Photos Online!







Fontana Nissan is pleased to announce a new program offering visual explanations in our service department. During your visit, we may email digital photos of your vehicle or post photos to this web site to explain our recommendations.

Vehicle photos are taken by our certified technicians in real time. We also offer expert illustrations next to each photo to provide context on the vehicle part or system being shown.

Please click on your photo for additional information regarding your repair.

**Get Pre-Approved In Seconds!**  


**iSea Pre-aprobado en segundos!**  


 <p>RO #27841 Axle</p>	 <p>RO #27836 Master Cylinder</p>	 <p>RO #27836 Transfer Case</p>
		

# Frequently Asked Questions

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**Q: Why can't I take a photo of the RO number and type in the RO number?**

A: We only need one! We hope eliminating the option to do both ultimately saves our users time.

**Q: Why is this photo blurry?**

A: Please wait one second after pressing "Take Photo" to allow the auto-focus to work properly. This results in a high-quality photo.

**Q: How long should this process take for a single customer?**

A: For experienced users, the average time to use our application is 20 to 25 seconds. This assumes 2 or 3 photos per customer. We have designed the application to be fast and simple.

*Advanced Features of Visual  
Inspection Plus Mobile Application  
(Optional)*

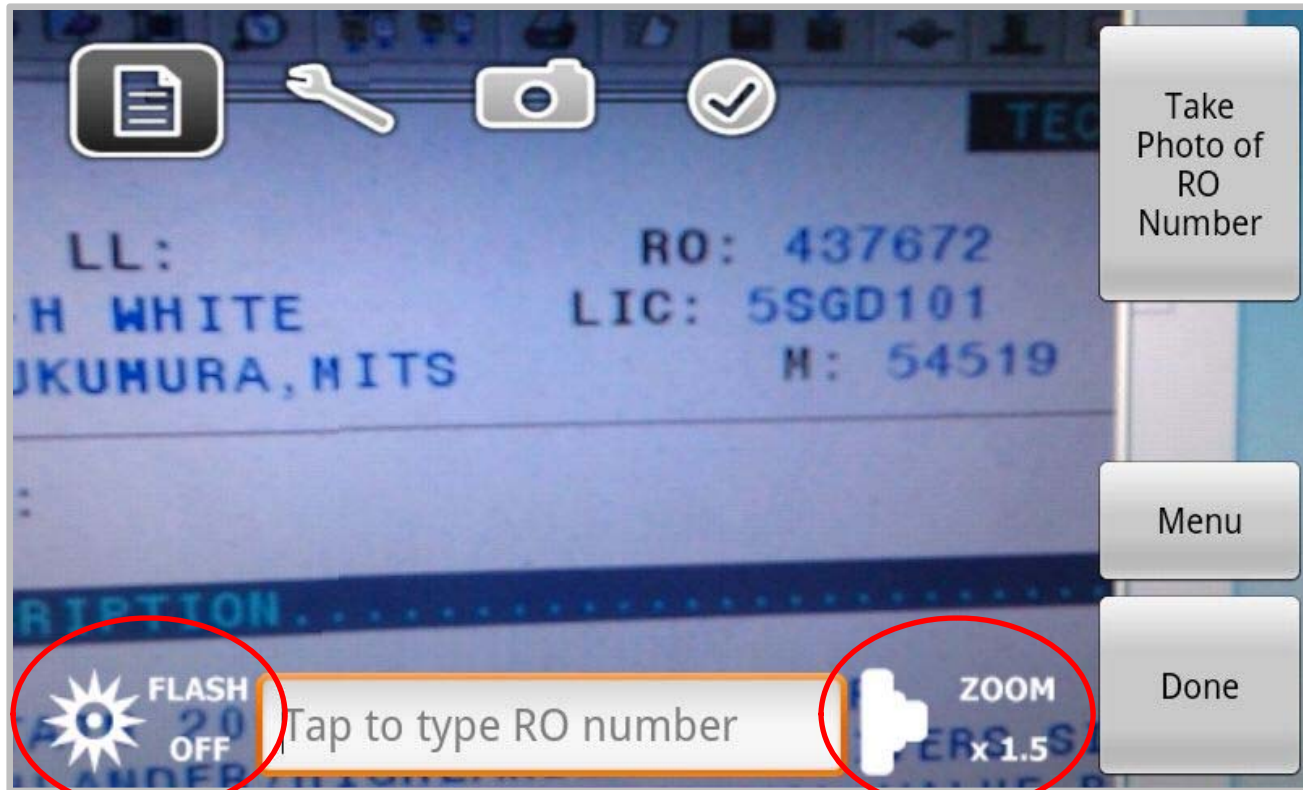
## Add Red Arrow Pointing to Vehicle Defect (Optional)

- ✓ Touch “Add Arrow” button after taking a photo. Drag the red arrow with your finger to point at any part of the photo. Then click “Save Photo.”



Touch “Add Arrow” button and red arrow will appear. Drag anywhere on photo.

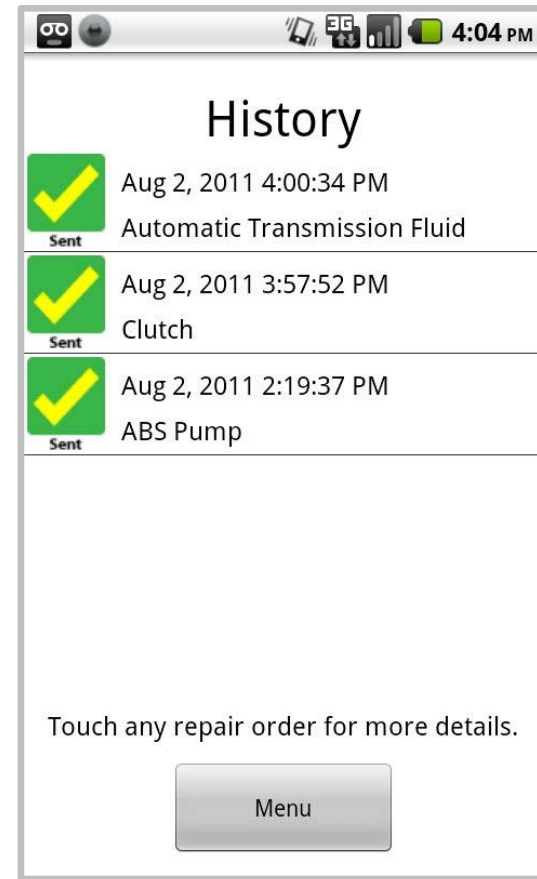
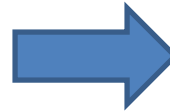
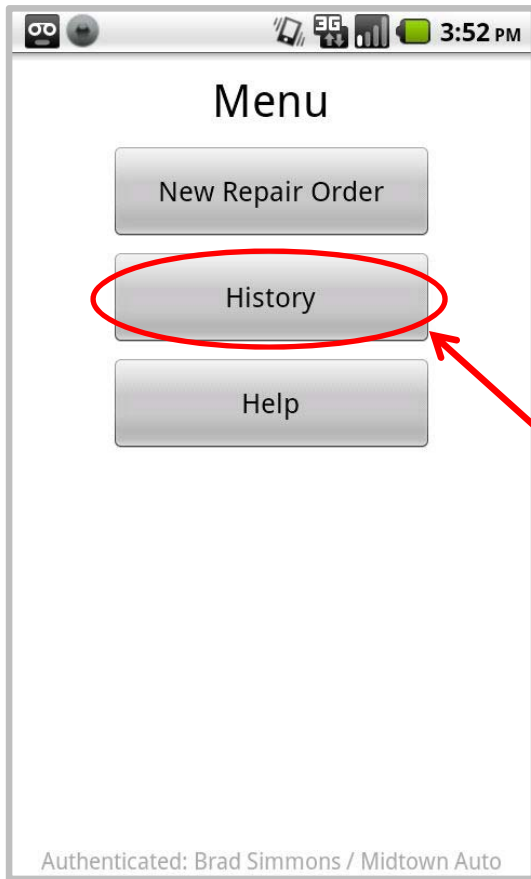
# Adjust “Zoom” and “Flash” on Camera Screens



Tap to adjust Flash setting to “On”, “Off” and “Auto”

Tap to adjust Zoom setting to 1.0x, 1.5x and 2.0x

# Use “History” Screen to Check Recent Uploads



# Add New Repair Type to Previous RO

- ✓ This feature eliminates need to re-enter the RO number if you decide to send photos of a new repair need.

